Lesbian, Gay, Bisexual and Transgender Patient Centered Care:

How to Meet the Requirements for the Joint Commission on Accreditation of Healthcare Organizations and the Healthcare Equality Index

8:00-11:30am, Monday, May 13, California Hospital Medical Center, Keck Hall

Conference Follow-Up Survey Results

In July, a Survey Monkey link was sent to all 33 conference attendees. A total of 11 responded, thus a 33% response rate. Although it’s a small sample, the respondents still provided constructive information.

(1) Which of the following best describes your job function? (10 responses, 1 omitted)

- Administration 40%
- Social Services 20%
- Physician Relations 20%
- Patient Relations 10%
- Clinical Services 10%

(2) Are you a decision maker regarding policies toward LGBT staff at your organization? (11 responses)

- Yes 45%
- No 55%
(3) Are you a decision maker regarding policies toward LGBT patients at your organization? (11 responses)

- Yes: 55%
- No: 45%

(4) If your answers to questions 2 and/or 3 were “No,” do you report to someone who is a decision maker regarding LGBT policies? (11 responses)

- Yes: 75%
- No: 25%

(5) Which of the following best describes your institutional affiliation? (11 responses)

- Health Care Facility: 82%
- Government Agency: 18%
(6) Subsequent to the conference, which of the following health action(s) have you taken to promote LGBT health? (Multiple responses were given per person.)